

**Table SIV. Random selection of excerpts from narratives of healthcare professionals in reference to their personal experience, as elicited by the prompts of the semi-structured plot**

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The encounter with my profession...

"The encounter with my profession was the beginning of a long, difficult journey, full of joy and pain, definitely marked by a start but that will never end because those who choose this profession will never stop in their lifetime."

"The encounter with my profession was due to an endocrinological disease that made me realize the great value that the individual has for his physical appearance and one's self-image."

"The encounter with my profession was sudden and unexpected."

At work...

"At work I feel like a caged lion."

"At work I feel like Giotto in the workshop of Cimabue."

For me to treat a person with chronic urticaria means...

"... Following a sometimes unsatisfactory path."

"... Relieve suffering and discomfort, both physical and psychological."

"... Facing a new challenge every day, never the same as the previous day."

The future is...

"Having a chance to do one's job with appropriate staff and means."

"An uphill struggle with obstacles that I hope to be able to face my realization and for the good of the patients."

"Full of surprises."

"Continuing growth."

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