

Appendix S2. Questionnaire and semi-structured plot suggested to healthcare professionals

	Number of professionals who specialize in hives, working within the same hospital	This number is totally inadequate	This number is inadequate	This number is just enough	This number is adequate
Allergists					
Dermatologists					
Immunologists					
Psychologists					
Nurses					

On a scale of 1 to 4 (1 = very poor, 4 = very good) how do you assess the integration between internal staff to your Unit of Care?

- Are you adherent to guidelines for the management of chronic urticaria? If so, which?
- Are there any shared care pathways with GPs for the treatment of chronic urticaria?
- On a scale of 1 to 4 (1 = very poor, 4 = very good) how do you assess the degree of satisfaction of patients being treated for chronic idiopathic urticaria?
- If you had to plan your UC in order to accomplish a better management of patients with chronic urticaria, what improvements would you make?

The encounter with my profession was [...]. Today in my opinion "cure" is [...]. At work, I feel like [...]. I imagine my future career as a [...]. Treating a person with chronic spontaneous urticaria to me means [...]. I imagine tomorrow with my UC as [...].
How did you feel in being able to tell us your experience?