### APPENDIX SI

<table>
<thead>
<tr>
<th>Title</th>
<th>Link</th>
<th>Features</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro Toronto Convention Centre, Toronto, Canada</td>
<td><a href="http://www.mtccc.com/attendees/services.aspx">http://www.mtccc.com/attendees/services.aspx</a></td>
<td><strong>Event planning</strong>&lt;br&gt;General&lt;br&gt;- Accessibility floor plans to guide the hosts&lt;br&gt;- Seventeen designated accessible parking spaces&lt;br&gt;- Six wheelchairs available on first come first serve basis&lt;br&gt;- Venue accessibility&lt;br&gt;- Location accessibility&lt;br&gt;- Physical accessibility&lt;br&gt;- Accessible elevators accommodating two wheelchairs plus two attendants&lt;br&gt;- Accessible washrooms with automated door openers&lt;br&gt;- Lower height wheelchair accessible telephones&lt;br&gt;- Hearing impairment&lt;br&gt;- Amplified public telephones&lt;br&gt;- Venue staff&lt;br&gt;- Twenty-four seven security central control, all security personnel trained in fire safety, CPR and first aid&lt;br&gt;- Suggestions for Effective Presenters&lt;br&gt;- “Spect-a-lift” hydraulic wheel chair to access the stage&lt;br&gt;- “New Dimension” portable floor-lectern holds wheelchair while providing presenter with appropriate line-of-visual to the audience</td>
<td>Supports the standard set by Accessibility of Ontarians Disability Act and Americans with Disabilities Act</td>
</tr>
<tr>
<td>The International Centre, Mississauga, Canada</td>
<td><a href="http://www.internationalcentre.com/about-us/accessibility.html">http://www.internationalcentre.com/about-us/accessibility.html</a></td>
<td><strong>Event planning</strong>&lt;br&gt;General&lt;br&gt;- 55 designated accessible parking spaces monitored via security cameras&lt;br&gt;- Venue Accessibility&lt;br&gt;- Location Accessibility&lt;br&gt;- Physical&lt;br&gt;- Elevator accommodating one wheelchair plus one attendant&lt;br&gt;- Accessible washrooms on floors 2, 3, 4, 5 and 6&lt;br&gt;- Lower height wheelchair accessible telephones&lt;br&gt;- Hearing impairment&lt;br&gt;- Amplified public telephones&lt;br&gt;- Venue Staff&lt;br&gt;- Twenty-four seven security, security personnel trained in fire safety, CPR, first aid and use of defibrillator</td>
<td>Wheelchairs have to be made available by the host of the conference/show&lt;br&gt;Supports the standards set by Accessibility of Ontarians Disability Act</td>
</tr>
<tr>
<td>Direct Energy Centre, Toronto, Canada</td>
<td><a href="http://www.directenergycentre.com/">http://www.directenergycentre.com/</a></td>
<td>No notes on the website regarding accessibility for disabled persons&lt;br&gt;Utility tools available to plan event on the website</td>
<td></td>
</tr>
<tr>
<td>exhibition place, Toronto, Canada</td>
<td><a href="http://www.explace.on.ca/">http://www.explace.on.ca/</a></td>
<td>No notes on the website regarding accessibility for disabled persons&lt;br&gt;Utility tools available to plan event on the website</td>
<td></td>
</tr>
<tr>
<td>The Toronto Congress Centre, Toronto, Canada</td>
<td><a href="http://www.torontocongresscentre.com/Exhibiting/Disabilities.htm">http://www.torontocongresscentre.com/Exhibiting/Disabilities.htm</a></td>
<td><strong>Event planning</strong>&lt;br&gt;General&lt;br&gt;- Valet parking, VIP areas and shuttle services to other parking lots upon request&lt;br&gt;- Venue accessibility&lt;br&gt;- Location accessibility&lt;br&gt;- Facilities are all on ground level&lt;br&gt;- Accessible washroom stalls&lt;br&gt;- Automatic door access&lt;br&gt;- Clear and easy-to-spot wayfinding system</td>
<td>Provide event planning services including help with making event more accessible upon request, their services cannot be outsourced though</td>
</tr>
<tr>
<td>Location</td>
<td>Website</td>
<td>Accessibility Information</td>
<td></td>
</tr>
<tr>
<td>----------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
</tbody>
</table>
|                                 |                                                                         | **General**
|                                 |                                                                         | • Allotted parking space
|                                 |                                                                         | **Hearing impairment**
|                                 |                                                                         | • Assistive listening system are available on request
|                                 |                                                                         | • Projection services for captioning are also available
|                                 |                                                                         | **Venue accessibility**
|                                 |                                                                         | • Accessible washroom stalls on all levels of the building, door-less entry, lavatories and soap dispenser are hands free
|                                 |                                                                         | • Areas of refuge and rescue assistance on each floor
|                                 |                                                                         | **Location accessibility**
|                                 |                                                                         | • Stairs without nosing, non-slip edge,
|                                 |                                                                         | • All entrances are accessible and have automatic door openers
|                                 |                                                                         | • Lavatories and soap dispenser are hands free
|                                 |                                                                         | **Physical Impairment**
|                                 |                                                                         | • Dual height drinking fountains on level 4 and level 2
|                                 |                                                                         | **Visual impairment**
|                                 |                                                                         | • Controls are on the wall adjacent to seat within reach
|                                 |                                                                         | • Ramps have color contrasting warning strip at the top, no front of house ramp longer than 9 meters
|                                 |                                                                         | **Hearing impairment**
|                                 |                                                                         | • Color cueing in the flooring including carpeted area to identify decision points (washrooms, elevators), raised directional tiles and pavers, Tactile walking surface indicators at the entrance and in main interior lobby, tactile and braille signage is available throughout the facility for identification of all rooms
|                                 |                                                                         | • Contrast hand rails and tactile cueing
|                                 |                                                                         | • Guard rail in stairs, escalators and ramps to prevent visual impaired person from walking underside
|                                 |                                                                         | **Location accessibility**
|                                 |                                                                         | • Use of sound dampening materials and panels in meeting rooms
|                                 |                                                                         | **Visual impairment**
|                                 |                                                                         | • Touch panel control to control light, temperature and sound available in all meeting rooms, portable panels available upon request
|                                 |                                                                         | **Hearing impairment**
|                                 |                                                                         | Building built keeping in mind Americans with Disabilities Act, Americans with Disabilities Act Accessibility guidelines, Ontario building code
|                                 |                                                                         | Website is easy to navigate and accessibility section explains the purpose of all the features of the building
|                                 |                                                                         | OCC also provides with event guidance personnel to make the event more accessible
|                                 |                                                                         | They train staff in various areas required to provide service to persons with disabilities
| Vancouver Convention Centre, Vancouver, Canada | http://www.vancouverconventioncentre.com/services | Accessibility mentioned on the website, no further details mentioned
|                                 |                                                                         | Further details regarding the features required
| Calgary Telus Convention Centre, Calgary, Canada | http://www.calgary-convention.com/ | No notes on the website regarding accessibility for disabled persons
| Shaw Conference Centre, Edmonton, Canada | http://www.edmonton.com/shaw-conference-centre/attending-an-event.aspx | **Event planning**
|                                 |                                                                         | **General**
|                                 |                                                                         | • Three Disabled Adult Transportation System (DATS) drop off points at the centre
|                                 |                                                                         | • Designated parking spaces for disable persons
|                                 |                                                                         | **Venue accessibility**
|                                 |                                                                         | • Designated parking spaces increases to 4 more after 6 PM
|                                 |                                                                         | **Location accessibility**
|                                 |                                                                         | • Wheelchair accessible washrooms
|演武驛会場Convention Centre, Regina, Canada | http://www.conventioncentrescanada.com/members_centres/regina.html | No notes on the website regarding accessibility for disabled persons
<table>
<thead>
<tr>
<th>Location</th>
<th>Website Address</th>
<th>Event Planning</th>
</tr>
</thead>
</table>
| Winnipeg Convention Centre, Winnipeg, Canada | http://www.wcc.mb.ca/accessibility.php | Event planning: Venue Accessibility  
Transportation to the facility  
• Alternative entrance on the northeast and northwest corner of the facility with the manual door for persons with disabilities  
• If the event is on the third floor arrangement can be made with Event Co-ordinator to use the third floor loading dock for direct access  
Location accessibility  
• Southwest elevator is designated to persons with disabilities during an event  
Physical impairment  
• Washrooms on all levels of facilities are wheelchair accessible and wheelchair accessible sinks  
• Wheelchair seating area in presentation theatre on second floor  
Visual impairment  
• Elevators have raised panel and Braille keys  
Hearing impairment  
• TTY pay telephone at the southeast corner of the facility  |
| London Convention Centre, London, Canada | http://www.londoncc.com/ | No notes on the website regarding the accessibility for disabled persons |
| Hamilton Convention Centre, Hamilton, Canada | http://www.hecfl.ca | No notes on the website regarding the accessibility for disabled persons |
| Centre Des Congres De Quebec, Quebec, Canada | http://convention.qc.ca/en/attending-event/accessible-facilities | Event planning: General  
• Wheelchairs available on request  
Venue accessibility  
Location accessibility  
• Restrooms with automatic doors  
• Adapted elevators and mobile ramps  
Physical Impairment  
• Each public floor is wheelchair accessible  
Hearing impairment  
• Telephone devices for deaf  |
| Halifax World Trade and Convention Centre, Halifax, Canada | http://www.wtchalifax.com/ | No notes on the website regarding accessibility for the persons with disabilities |
• Limited number of parking space made available to persons with disability upon request in advance  
• Guide dogs and service animals are allowed  
Wheelchairs available on first come first serve basis  
• Assisting visitors in renting motorized wheelchairs  
Venue accessibility  
Transportation to the Venue  
• The center has sidewalk ramps and automatic doors at every entrance  
Location Accessibility  
• Accessible elevators and washrooms on every floor  
Hearing Impairment  
• Payphones are equipped with volume and TTY capabilities for hearing  |
<table>
<thead>
<tr>
<th>Location</th>
<th>Website Address</th>
<th>Event Planning</th>
<th>Accessibility Details</th>
</tr>
</thead>
</table>
| Los Angeles Convention Center, Los Angeles, USA | http://www.lacclink.com/lacclink/ADA_Accessibility.aspx | Event planning | General  
Accessibility parking spaces  
Venue accessibility  
Transportation to the venue  
Automatic entry and exit doors  
Elevators provide access to all areas of facility  
Location accessibility  
ADA compliant signage for elevators and restrooms  
ADA compliant drinking fountains and phones  
ADA compliant restrooms, wheelchair lift in concourse foyer  
5% of washrooms in west hall are not ADA compliant due to cost of renovation |
Sennheiser translator and assistive listening system  
Portable RF system  
Suggestion for effective presenter  
Ramp for 16” stage  
Ramps to higher stages available upon request |
| Sacramento Convention Center, Sacramento, USA | http://www.sacramentoconventioncenter.com/pdf/ADA.pdf                     | Event planning | General  
Wheelchair accessible parking is available in all adjacent parking garages  
Hearing impairment  
Wireless, lightweight headsets are available at front desk prior to event at no cost  
Few performances are sign language interpreted  
Venue accessibility  
Location accessibility  
Accessible restrooms  
Wheelchair seating location available in all theaters |
| McCormick Place, Chicago, USA | http://www.mccormickplace.com/attendees/ada.php                          | Event planning | General  
Service animals are welcomed  
Accessible parking in lot A and lot C  
Upon request motorized scooter, wheelchair, power chair available  
Venue accessibility  
Transportation to the venue  
Four designated drop off points with ramps and automatic door entries  
Location accessibility  
Physical impairment  
ATMs meet height and reach requirement for physically disabled  
Meeting rooms and theaters are wheelchair accessible  
Retail outlets and drinking fountains are wheelchair accessible  
Hearing impairment  
TTY accessible phones  
Visual impairment  
ATMs offer hearing assistance for visually impaired  
All signs incorporate Braille |
**Walter E Washington Convention Center, Washington, DC, USA**

**Event planning**

**General**
- Trained service animal are permitted
- Designated parking spaces
- Motorized scooters available for rental

**Hearing Impairment**
- Infrared audio assistive listening systems are installed permanently in the meeting rooms
- Transportation to the venue
- A curb side drop off for wheelchairs and curb cut-outs,
- Location accessibility
- Accessible elevators
- Restrooms have accessible stalls, sinks and mirrors

**Visual Impairment**
- Elevators with Brailled buttons
- Tactile braille signage outside all meeting rooms and inside and outside of elevators

**Suggestions for effective presenter**
- Portable wheelchair lifts to assist speakers to get up on the stage

---

**New Orleans Ernest N Morial Convention Center, New Orleans, USA**

**Event planning**

**General**
- Wheelchairs are available upon request
- Venue accessibility
- Transportation to the venue
- Service ramps to entrances and elevated areas

**Location Accessibility**
- Accessible elevators
- Accessible restrooms
- Hearing Impairment
- TDD pay phones
- Visual Impairment
- Brailled instructions/directions

---

**Adelaide Convention Center, Adelaide, Australia**

**Event planning**

**General**
- Designated parking spot

**Hearing Impairment**
- Hearing induction loops available for all areas upon request

**Venue accessibility**
- Location accessibility
- Visual Impairment
- Signage throughout the center is large and clear fonts

---

**Brisbane Convention and Exhibition Center, Brisbane, Australia**

**Event planning**

**General**
- Designate car park spaces
- Wheelchair available upon request

**Hearing impairment**
- Multichannel infrared translation system for persons with hearing impairment
- Venue accessibility
- Transportation to the venue
- All areas of centers can be accessed by elevators and ramps

**Location Accessibility**
- Accessible restrooms
- Designated areas for wheelchairs in center’s great hall
- Visual impairment
- All stairs have handrails and contrasting edge trims
<table>
<thead>
<tr>
<th>Location</th>
<th>Website</th>
<th>Event Planning</th>
</tr>
</thead>
</table>
  - Wheelchair hire available throughout the center  
  - Mobile hearing augmentation system available  
**Venue accessibility**  
  - Wheelchair access to all areas of center  
  - Designated areas for wheelchairs in meeting rooms  
  - Specially designed bathrooms  
**Hearing impairment**  
  - Mobile hearing augmentation system available  
**Visual impairment**  
  - Public bathrooms and lifts have Braille signage  
  - Tactile warning indicators to stairs and ramps  
**Suggestion for effective presenter**  
  - Adjustable wheelchair lifts for access to stage |
  - Wheelchairs available upon request  
**Hearing impairment**  
  - Riverside theater has 100% audio loop  
**Venue accessibility**  
  - Transportation to the venue  
  - Drop off point and cab spot rank  
**Location Accessibility**  
  - Accessible toilets with emergency button connected to security department  
  - Wheelchair accessible ramps  
  - Wheelchair accessible lifts  
  - Designated wheelchair space in riverside theatre  
**Visual impairment**  
  - Tactile and braille maps located at front entrance  
  - Braille signage outside of toilets meeting rooms and lifts |
  - Designated parking space  
  - Wheelchairs available upon request  
**Hearing impairment**  
  - Hearing induction loop located on Bayside and Parkside auditorium  
**Venue accessibility**  
  - Transportation to the venue  
  - Tram stop includes ramp access  
  - Center’s monorail station can be accessed via lifts and ramps  
**Location Accessibility**  
  - Accessible elevators  
  - Accessible restrooms  
  - Automatic doors at the entrance |
| Aberdeen Exhibition and Conference Center, Aberdeen, United Kingdom | [http://www.aecc.co.uk/the-experience/accessibility/](http://www.aecc.co.uk/the-experience/accessibility/) | **General**  
  - Designated blue badge parking spaces  
**Hearing impairment**  
  - Permanent induction loops in two suites and portable induction loops available on request  
**Venue accessibility**  
  - Set up to improve deaf and disabled people’s access to live music  
**Location accessibility**  
  - Accessible elevators  
  - Accessible restrooms  
  - Automatic doors at the entrance |
<table>
<thead>
<tr>
<th>Location</th>
<th>Event planning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Scottish Exhibition and Conference Center,</strong></td>
<td><strong>General</strong></td>
</tr>
<tr>
<td>Glasgow, United Kingdom</td>
<td>• Designated parking spaces</td>
</tr>
<tr>
<td></td>
<td>• Wheelchair available upon request</td>
</tr>
<tr>
<td></td>
<td><strong>Hearing Impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Induction loop system in certain areas</td>
</tr>
<tr>
<td></td>
<td><strong>Venue accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Whole facility accessible via lifts</td>
</tr>
<tr>
<td></td>
<td>• Accessible toilets</td>
</tr>
<tr>
<td></td>
<td><strong>Hearing Impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Public telephones accessible for hearing impaired patrons</td>
</tr>
<tr>
<td><strong>Arena and Convention Center, Liverpool,</strong></td>
<td><strong>General</strong></td>
</tr>
<tr>
<td>Liverpool, United Kingdom</td>
<td>• Designated blue badge parking spaces</td>
</tr>
<tr>
<td></td>
<td><strong>Hearing Impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Main desk, box office, refreshment and merchandise counters</td>
</tr>
<tr>
<td></td>
<td>include induction loop system</td>
</tr>
<tr>
<td></td>
<td><strong>Venue accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Accessible toilets</td>
</tr>
<tr>
<td></td>
<td>• A mirror to aid reversing from the lift</td>
</tr>
<tr>
<td></td>
<td>• 12 designated spaces for wheelchair in auditorium</td>
</tr>
<tr>
<td></td>
<td>• Café is accessible by wheelchair</td>
</tr>
<tr>
<td><strong>Earls court, London,</strong></td>
<td><strong>General</strong></td>
</tr>
<tr>
<td>United Kingdom</td>
<td>• Accessible parking</td>
</tr>
<tr>
<td></td>
<td>• Wheelchairs available for loan</td>
</tr>
<tr>
<td></td>
<td>• Hearing loops in majority of areas</td>
</tr>
<tr>
<td></td>
<td><strong>Venue staff</strong></td>
</tr>
<tr>
<td></td>
<td>• Each level can be accessed via staffed passenger lifts</td>
</tr>
<tr>
<td></td>
<td><strong>Venue accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Transportation to the venue</td>
</tr>
<tr>
<td></td>
<td>• Ramps at both entrances</td>
</tr>
<tr>
<td></td>
<td>• Accessible taxis can be booked through computer cab</td>
</tr>
<tr>
<td></td>
<td><strong>Location accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Accessible toilets</td>
</tr>
<tr>
<td></td>
<td>• Designated wheelchair areas in events</td>
</tr>
<tr>
<td></td>
<td>• Mobility access lifts for wheelchairs</td>
</tr>
<tr>
<td></td>
<td><strong>Hearing impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Switch board operates typetalk system (the telephone relay system for people</td>
</tr>
<tr>
<td></td>
<td>with auditory impairment)</td>
</tr>
<tr>
<td></td>
<td><strong>Visual impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Large print menus in restaurants and cafes on request</td>
</tr>
<tr>
<td><strong>The Queen Elizabeth II conference center,</strong></td>
<td><strong>General</strong></td>
</tr>
<tr>
<td>London, United Kingdom</td>
<td>• Accessible parking space</td>
</tr>
<tr>
<td></td>
<td>• Assistance dogs allowed</td>
</tr>
<tr>
<td></td>
<td><strong>Hearing impairment</strong></td>
</tr>
<tr>
<td></td>
<td>• Permanent induction loops in most areas of the facility</td>
</tr>
<tr>
<td></td>
<td><strong>Venue accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Transportation to the venue</td>
</tr>
<tr>
<td></td>
<td>• Tube station can be accessed from center using ramps and lifts</td>
</tr>
<tr>
<td></td>
<td><strong>Location accessibility</strong></td>
</tr>
<tr>
<td></td>
<td>• Accessible elevators</td>
</tr>
<tr>
<td></td>
<td>• Fireman’s lift in case of evacuation</td>
</tr>
<tr>
<td></td>
<td>• Accessible toilets</td>
</tr>
<tr>
<td></td>
<td>• All areas of center are accessible via wheelchair</td>
</tr>
<tr>
<td></td>
<td><strong>Suggestions for effective presenter</strong></td>
</tr>
<tr>
<td></td>
<td>• Ramps to access stage</td>
</tr>
<tr>
<td></td>
<td>• Portable wheelchair lift to access small stages</td>
</tr>
<tr>
<td>Location</td>
<td>Website</td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Royal Albert Hall, London, United Kingdom</td>
<td><a href="http://www.royalalberthall.com/visit/accessibility/default.aspx">http://www.royalalberthall.com/visit/accessibility/default.aspx</a></td>
</tr>
<tr>
<td>Wales millennium center, Wales, United Kingdom</td>
<td><a href="http://www.wmc.org.uk/yourVisit/AccessInformation/">http://www.wmc.org.uk/yourVisit/AccessInformation/</a></td>
</tr>
<tr>
<td>The Convention Center Dublin, Dublin, Ireland</td>
<td><a href="http://www.theccd.ie/access-for-people-with-disabilities#Accessibility">http://www.theccd.ie/access-for-people-with-disabilities#Accessibility</a> information for Dublin Airport</td>
</tr>
</tbody>
</table>